

Sr.GM (EB-I),  
106, BSNL Bhawani, Janpath,  
Corporate Office, New Delhi-1  
Tel No 23708027 / Fax - 23708028



भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
BHARAT SANCHAR NIGAM LIMITED  
(A Govt. of India Enterprise)

No. 5-158/2011/EB-I/105

Dated 18th Oct., 2012

To,  
Sh. G. P. Verma,  
GM (Finance) CFA,  
BSNL CO,  
New Delhi.

**Subject: Looking for cheaper alternatives for collection charges of telephone bills - regarding.**

In this context, DOP has unilaterally enhanced the bill collection rates from Rs.5/ to Rs.10/- per bill vide DOP letter no. 16-16/2005-BD&MD/Vol. II dated 02-04-2012 and has not paid heed to our repeated requests to continue the bill collection charges @Rs.5/- per bill.

Hence, it is requested to look for cheaper alternatives for collection charges of telephone bills.

(R. C. Sharma)  
DGM (EB-I)

Copy to:- All CGMs, telecom Circles and Metro Districts.